



Casco Bay Island Transit District's Mission and Vision

June 2015*

Mission:

The Maine Legislature created the Casco Bay Island Transit District to furnish waterborne transportation to the islands of Casco Bay for public purposes, in the interest of public health, safety, comfort and convenience of the inhabitants of the islands comprising the District. Our Mission is, then, to provide sufficient dependable, reliable service in a safe and secure manner, as affordably as possible, so as to preserve our year-round island communities. CBITD shall also provide incidental tour and charter services to residents of and visitors to the Casco Bay region to enhance the quality and security of the District's regular service to the islands.

Vision Statement:

Casco Bay Island Transit District will continue to operate very highly reliable and safe passenger transportation to the Casco Bay Islands as mandated by law. The District will continue to be financially responsible and financially sustainable. Passenger service scheduling and fares will be established according to criteria based on the District's mission to serve the public health, safety, comfort and convenience of island inhabitants as affordably as possible and to preserve the year-round island communities. Fleet additions and facilities improvements will also be decided and implemented according to criteria based on serving District's mission. The District will be the primary provider of freight services to the Casco Bay Islands and such services will be responsive to demand and contribute to overall revenues. The District will also offer tour and charter services for purposes of supporting, and not detracting from, the core passenger and freight functions. Our employees are empowered, valued and respected in a work environment that is open, responsive and ethical.

Board of Directors Mission Statement:

The Mission of Casco Bay Island Transit District's Board of Directors is to make decisions in the best interests of the mission of the District as a whole. The Board should establish strategic (long term and broad scope) policies and hold itself and the staff accountable for achieving such policies and the overall mission of the District. The Board should keep aware of the District's financial condition and forecasts and establish policies and make decisions to ensure the District's financial solvency and strength. The Board should supervise and support the general manager with clear performance expectations, evaluation feedback, and policy guidance.